

## **MEMORANDUM**

**To: Members of the Rappahannock-Rapidan Regional Commission**  
**From: Patrick L. Mauney, Executive Director**  
**Date: August 17, 2022**  
**Subject: Regional Transportation Collaborative Update**

As you may recall, RRRC leads and manages the work of the region's Mobility Management program. This program has its origins in the 2009 Coordinated Human Services Mobility (CHSM) plan, which recommended the formation of Foothills Area Mobility System (FAMS) partnership.

In the past three years, the FAMS model transformed into the Regional Transportation Collaborative (RTC) in an effort to broaden the activities and impact of the mobility management partners. Kristin Lam Peraza, RRRC's TDM Coordinator and Mobility Manager, will present summary of the RTC impact over the past year, as well as plans for its work over the coming years.

A county-by-county breakdown of various data points over the past 3 years is included here for your information.

**REQUESTED ACTION:** None required.

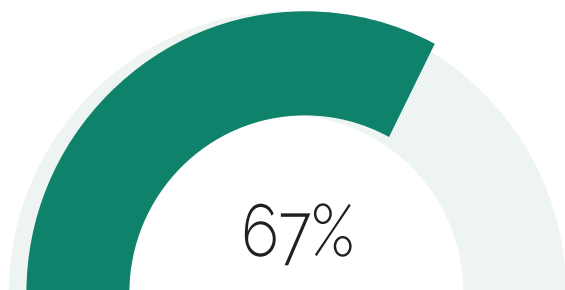
# Regional Transportation Collaboration (RTC)

*Culpeper Transportation Data Report August 2022*



*The following 'Culpeper focused' data set has been derived from a forty-month complex data collection effort conducted through the RTC Mobility Center. The RTC Mobility Center, known to the public as the FAMS Call Center, provides mobility service coordination and transportation information/referral through a central/regional access point and phone number. Over the three and a half year service and data collection period, RTC has documented over 2,000 unique clients, 75 stake holders, 275 volunteer drivers, 16k ride requests, and 23k calls.*

## CLIENTS AGE 55+



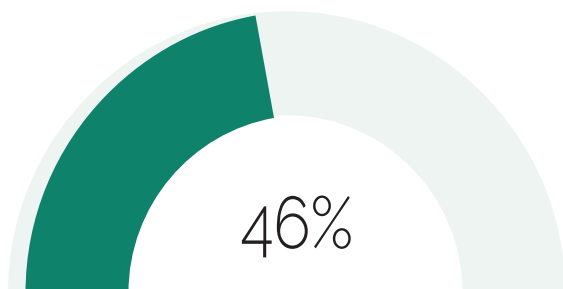
## AGE BREAKDOWN

1960-1968  
28%

1959-1940  
54%

1939-1920  
18%

## CLIENTS WITH A DISABILITY



## DISABILITY BREAKDOWN

Mental  
18%

Physical  
68%

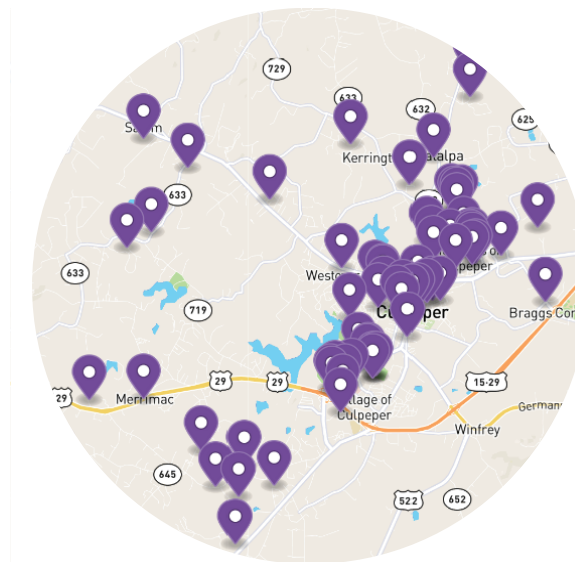
Hearing  
5%

Visual  
9%

## CLIENT FACTS

- 70% Not Vehicle Owners
- 31% Require In-Wheelchair Transportation

## CULPEPER



## TOP CLIENT LOCATIONS

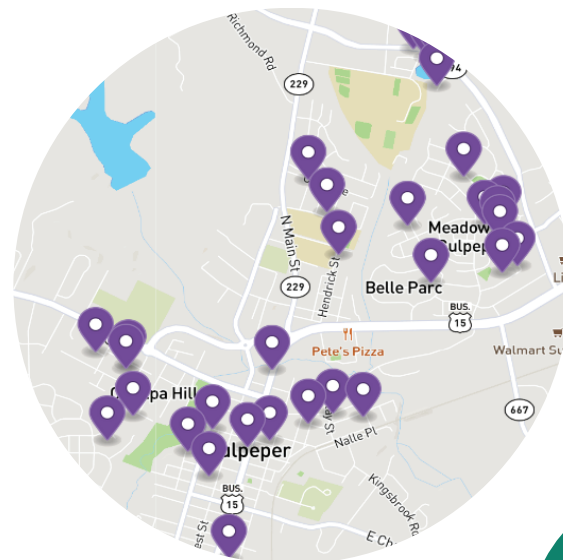
Culpeper  
85.9%

Boston  
3%

Jeffersonton  
2%

Rapidan  
2%

## TOWN OF CULPEPER



*RTC Mobility Center averages 50 new clients each month, with some months adding as many as eighty; 66% of clients contact the mobility center only 1 time, 44% of clients are repeat customers, of which, 8% experience chronic needs resulting in more than two calls on average per month.*

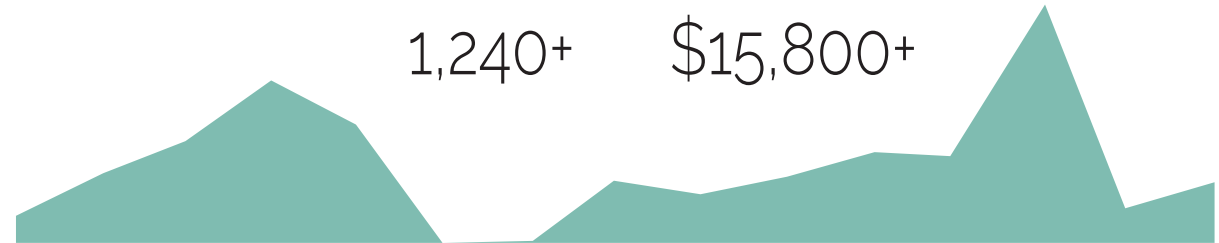


**Client  
Data**

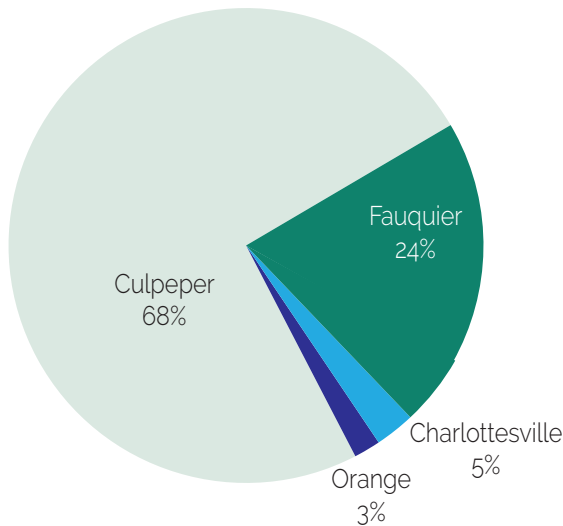
## CALL FACTS

- 4.5k Culpeper Calls
- 16% Required Follow-up Calls
- 6% Call for Public Transit Route Info
- 8% Referred to Public Transit
- 28% Referred for Gas Cards

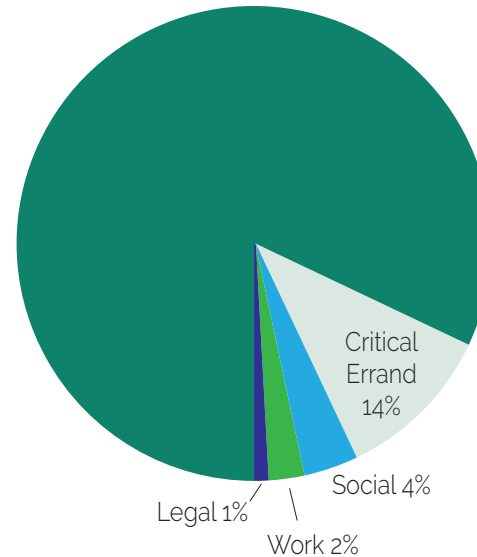
## GAS CARD DISTRIBUTION OVER TIME



## TOP RIDE REQUEST DESTINATIONS



## TRAVEL REASONS



## TOP MEDICAL REASONS

- Physical Therapy
- General Healthcare
- Follow Up Care
- Pulmonary
- Eye
- Mental Health

2 Community Programs  
Comprising of  
Approximately 80  
Volunteer Drivers  
Service Culpeper

## RIDES BY DISTANCE

- 22% Less Than 10 Miles
- 71% Between 10-50 Miles
- 7% Greater Than 50 Miles

## RIDES FACTS

- 3.2k Volunteer Ride Requests
- 60% Rides Given
- 40% Requests Unable to Be Met



*RTC Mobility Center has doubled its capacity each year since its inception in 2020; bringing the total Mobility Coordinators to 4 and Collaborative Team staff to 13 spanning across four agencies. Funding has diversified and increased to on average 6+ grants annually and an estimated total budget of 750k in FY23.*



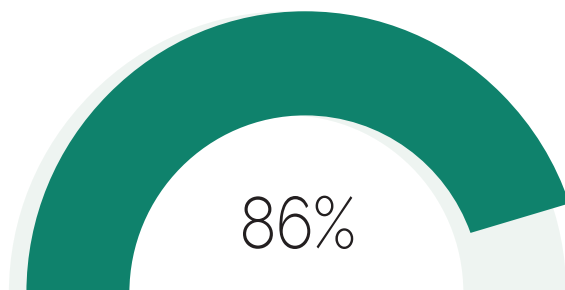
# Regional Transportation Collaboration (RTC)

*Fauquier Transportation Data Report August 2022*

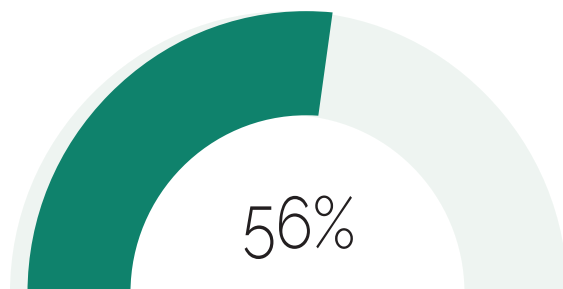


*The following 'Fauquier focused' data set has been derived from a forty-month complex data collection effort conducted through the RTC Mobility Center. The RTC Mobility Center, known to the public as the FAMS Call Center, provides mobility service coordination and transportation information/referral through a central/regional access point and phone number. Over the three and a half year service and data collection period, RTC has documented over 2,000 unique clients, 75 stake holders, 275 volunteer drivers, 16k ride requests, and 23k calls.*

## CLIENTS AGE 55+



## CLIENTS WITH A DISABILITY



## CLIENT FACTS

- 44% Not Vehicle Owners
- 7% Require In-Wheelchair Transportation

## AGE BREAKDOWN

1960-1968  
18%

1959-1940  
60%

1939-1920  
22%

## DISABILITY BREAKDOWN

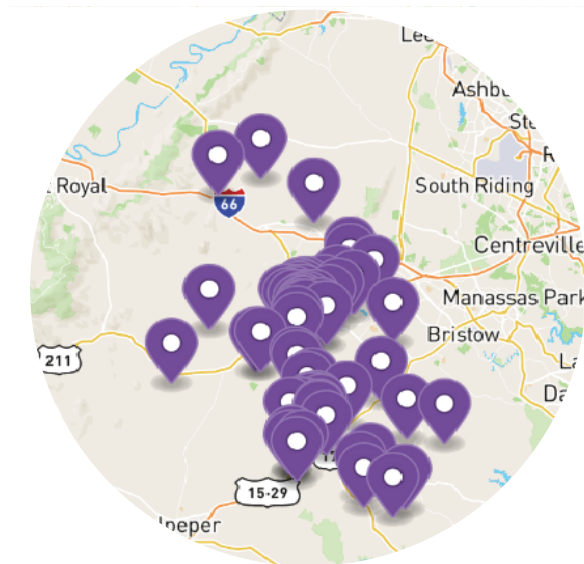
Mental  
13%

Physical  
68%

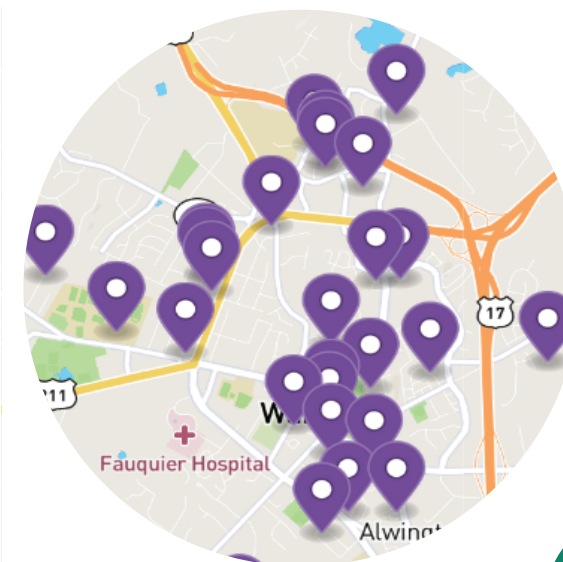
Hearing  
6%

Visual  
13%

## FAUQUIER



## TOWN OF WARRENTON



## TOP CLIENT LOCATIONS

Warrenton  
58.4%

Bealeton  
13.1%

Marshall  
6.5%

Catlett  
5.5%

Midland  
3.8%

Remington  
3.2%

Sumerduck  
2.2%

The Plains  
2%

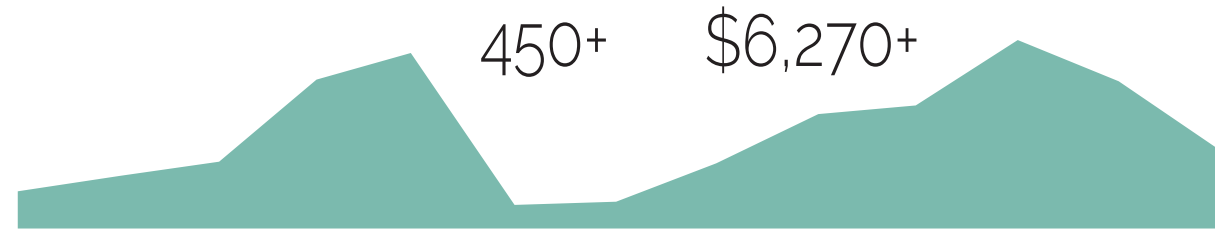


*RTC Mobility Center averages 50 new clients each month, with some months adding as many as eighty; 66% of clients contact the mobility center only 1 time, 44% of clients are repeat customers, of which, 8% experience chronic needs resulting in more than two calls on average per month.*

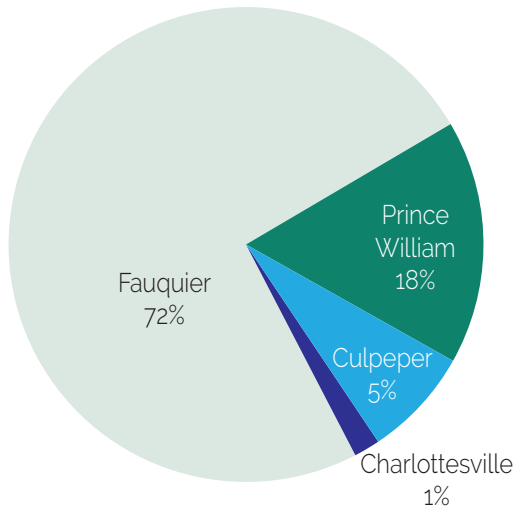
## CALL FACTS

- 6k Fauquier Calls
- 19% Required Follow-up Calls
- 2% Call for Public Transit Route Info
- 3% Referred to Public Transit
- 6% Referred for Gas Cards

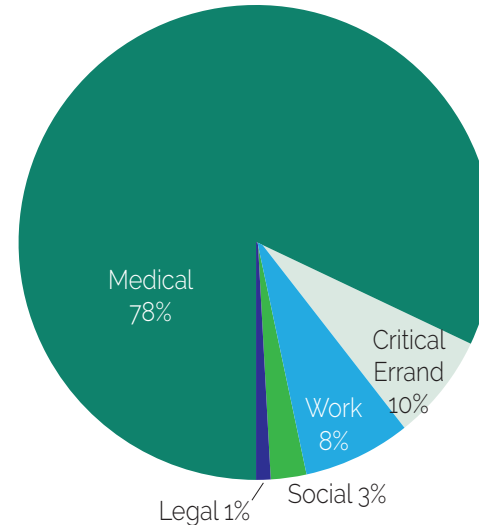
## GAS CARD DISTRIBUTION OVER TIME



## TOP RIDE REQUEST DESTINATIONS



## TRAVEL REASONS



## TOP MEDICAL REASONS

- General Healthcare
- Physical Therapy
- Follow Up Care
- Dialysis
- Eye
- Dental

## RIDES BY DISTANCE

- 53% Less Than 10 Miles
- 32% Between 10-50 Miles
- 15% Greater Than 50 Miles

## RIDES FACTS

- 6.5k Volunteer Ride Requests
- 66% Rides Given
- 34% Requests Unable to Be Met

2 Community Programs  
Comprising of  
Approximately 80  
Volunteer Drivers  
Service Fauquier



**Calls &  
Rides**

*RTC Mobility Center has doubled its capacity each year since its inception in 2020; bringing the total Mobility Coordinators to 4 and Collaborative Team staff to 13 spanning across four agencies. Funding has diversified and increased to on average 6+ grants annually and an estimated total budget of 750k in FY23.*

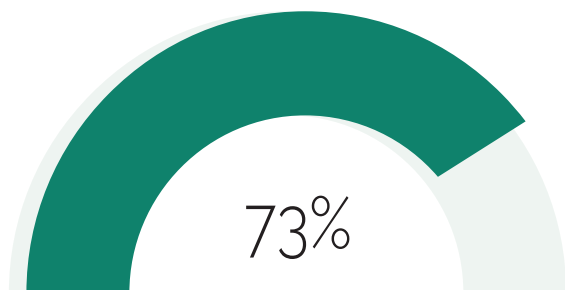
# Regional Transportation Collaboration (RTC)

*Madison Transportation Data Report August 2022*

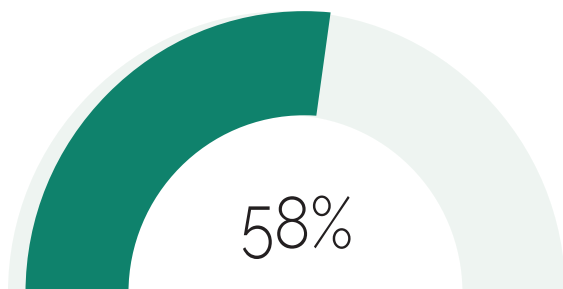


*The following 'Madison focused' data set has been derived from a forty-month complex data collection effort conducted through the RTC Mobility Center. The RTC Mobility Center, known to the public as the FAMS Call Center, provides mobility service coordination and transportation information/referral through a central/regional access point and phone number. Over the three and a half year service and data collection period, RTC has documented over 2,000 unique clients, 75 stake holders, 275 volunteer drivers, 16k ride requests, and 23k calls.*

## CLIENTS AGE 55+



## CLIENTS WITH A DISABILITY



## CLIENT FACTS

- 60% Not Vehicle Owners
- 38% Require In-Wheelchair Transportation

## AGE BREAKDOWN

1960-1968  
30%

1959-1940  
43%

1939-1920  
27%

## DISABILITY BREAKDOWN

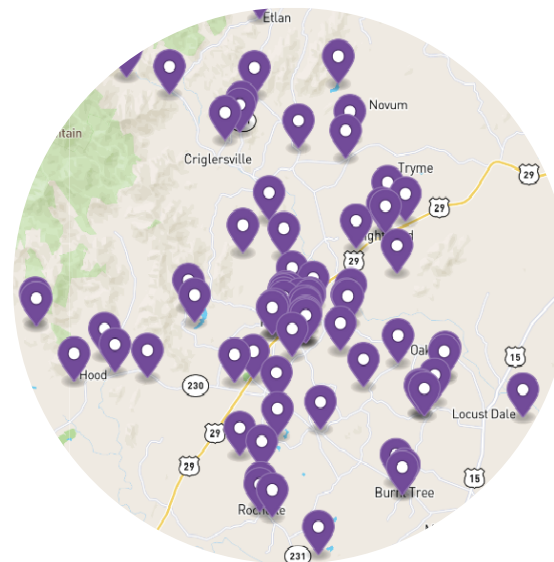
Mental  
14%

Physical  
63%

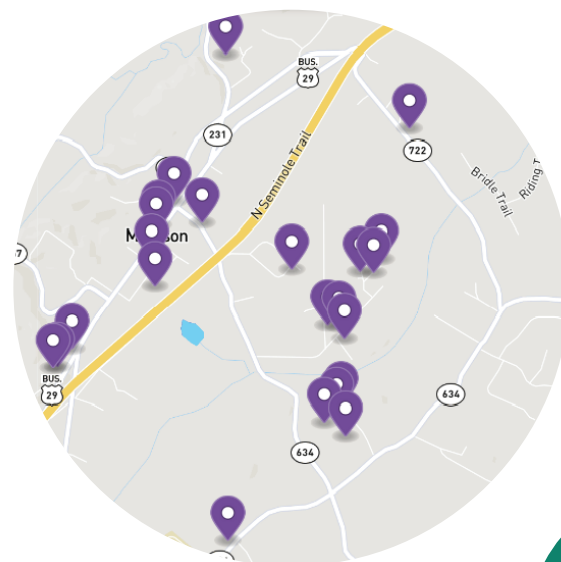
Hearing  
12%

Visual  
11%

## MADISON



## TOWN OF MADISON



## TOP CLIENT LOCATIONS

Madison  
65%

Rochelle  
6%

Brightwood  
5%

Aroda  
3%

Etlan  
2%



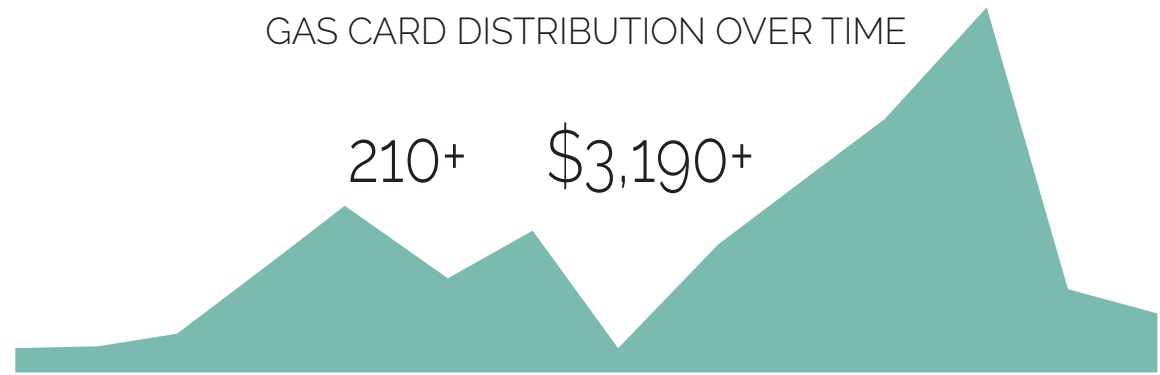
**Client  
Data**

*RTC Mobility Center averages 50 new clients each month, with some months adding as many as eighty; 66% of clients contact the mobility center only 1 time, 44% of clients are repeat customers, of which, 8% experience chronic needs resulting in more than two calls on average per month.*

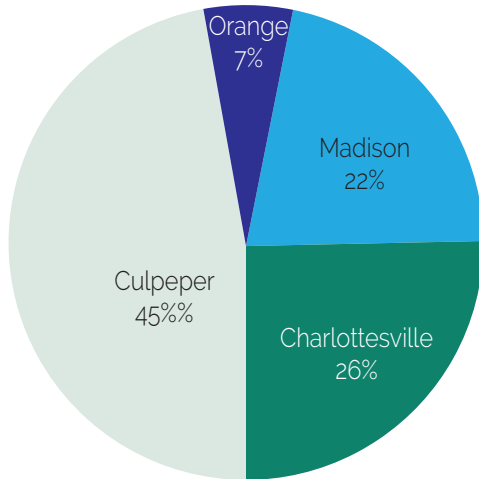
## CALL FACTS

- 1k Madison Calls
- 25% Required Follow-up Calls
- 2% Call for Public Transit Route Info
- 1% Referred to Public Transit
- 26% Referred for Gas Cards

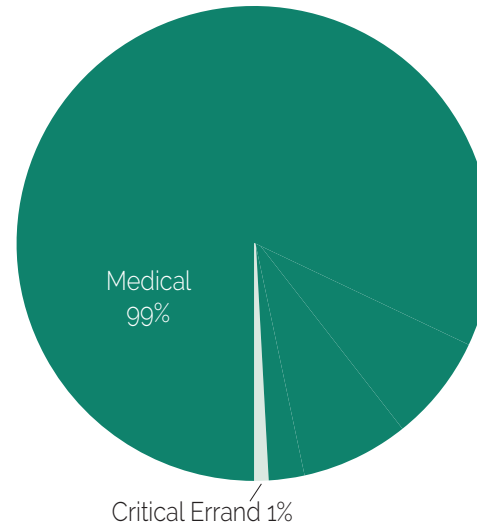
## GAS CARD DISTRIBUTION OVER TIME



## TOP RIDE REQUEST DESTINATIONS



## TRAVEL REASONS



## TOP MEDICAL REASONS

- General Healthcare
- Physical Therapy
- Eye
- Cardiac
- Podiatry
- Cancer Treatments

1 Community Program  
Comprising of  
Approximately 30  
Volunteer Drivers  
Service Madison

## RIDES BY DISTANCE

- 8% Less Than 10 Miles
- 67% Between 10-50 Miles
- 25% Greater Than 50 Miles

## RIDES FACTS

- 750 Volunteer Ride Requests
- 44% Rides Given
- 56% Requests Unable to Be Met



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# Regional Transportation Collaboration (RTC)

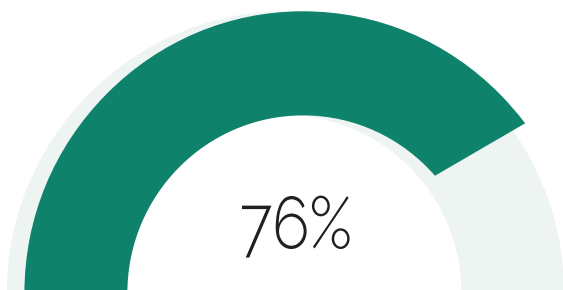
*Orange Transportation Data Report August 2022*



*The following 'Orange focused' data set has been derived from a forty-month complex data collection effort conducted through the RTC Mobility Center. The RTC Mobility Center, known to the public as the FAMS Call Center, provides mobility service coordination and transportation information/referral through a central/regional access point and phone number. Over the three and a half year service and data collection period, RTC has documented over 2,000 unique clients, 75 stake holders, 275 volunteer drivers, 16k ride requests, and 23k calls.*



## CLIENTS AGE 55+



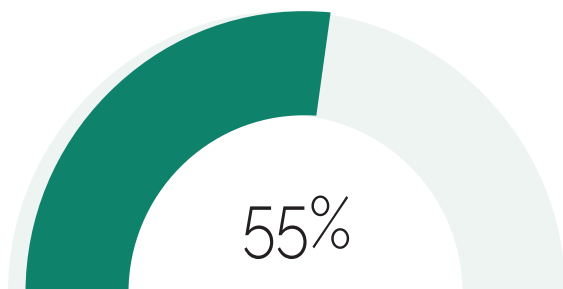
## AGE BREAKDOWN

1960-1968  
23%

1959-1940  
59%

1939-1920  
18%

## CLIENTS WITH A DISABILITY



## DISABILITY BREAKDOWN

Mental  
13%

Physical  
71%

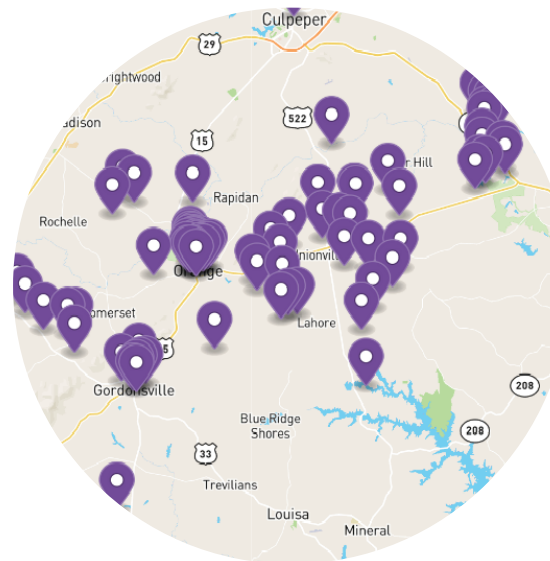
Hearing  
7%

Visual  
10%

## CLIENT FACTS

- 61% Not Vehicle Owners
- 72% Require In-Wheelchair Transportation

## ORANGE



## TOP CLIENT LOCATIONS

Orange  
47%

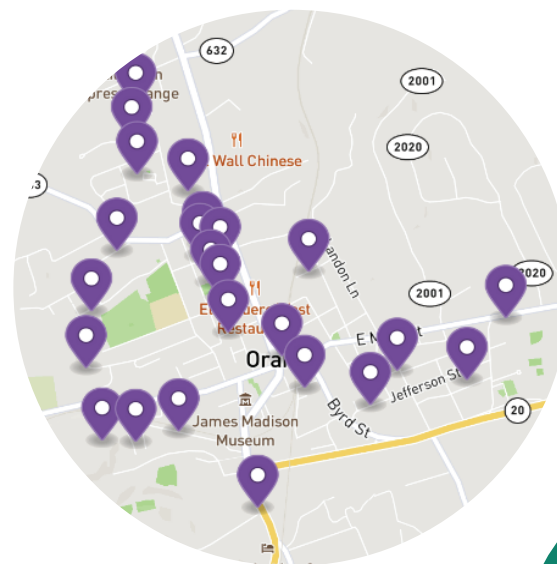
Locust  
Grove  
24%

Gordonsville  
12%

Unionville  
8%

Barboursville  
7%

## TOWN OF ORANGE



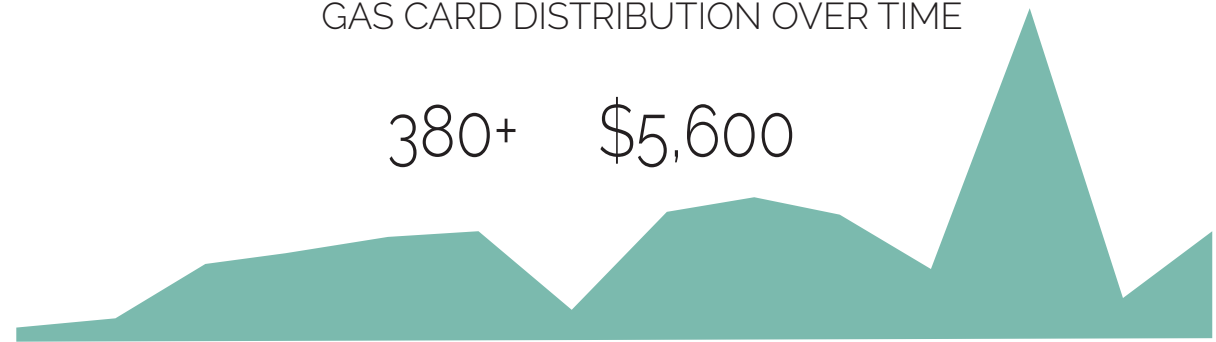
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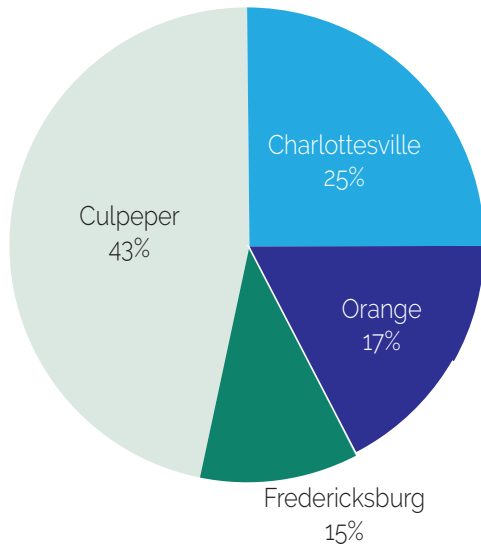
## CALL FACTS

- 2.5k Orange Calls
- 21% Required Follow-up Calls
- 2% Call for Public Transit Route Info
- 2% Referred to Public Transit
- 19% Referred for Gas Cards

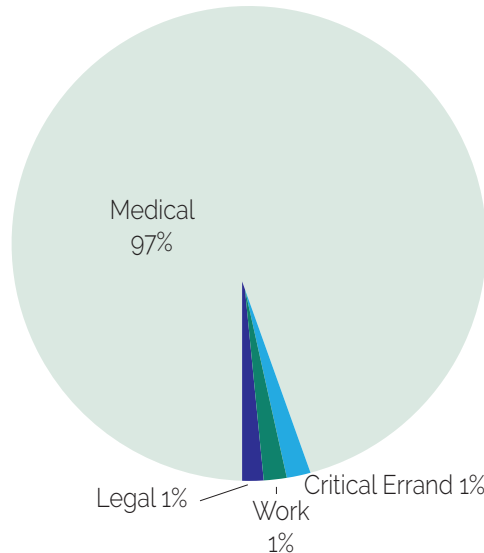
## GAS CARD DISTRIBUTION OVER TIME



## TOP RIDE REQUEST DESTINATIONS



## TRAVEL REASONS



## TOP MEDICAL REASONS

- General Healthcare
- Follow Up Care
- Dental
- Cancer Treatments
- Mental Health
- Physical Therapy

2 Community Programs  
Comprising of  
Approximately 100  
Volunteer Drivers  
Service Orange

## RIDES BY DISTANCE

- 3% Less Than 10 Miles
- 75% Between 10-50 Miles
- 22% Greater Than 50 Miles

## RIDES FACTS

- 2.2k Volunteer Ride Requests
- 58% Rides Given
- 42% Requests Unable to Be Met



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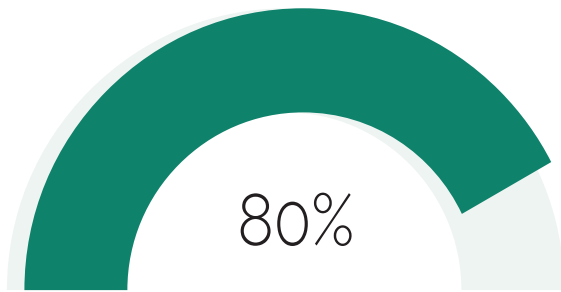
# Regional Transportation Collaboration (RTC)

*Rappahannock Transportation Data Report August 2022*

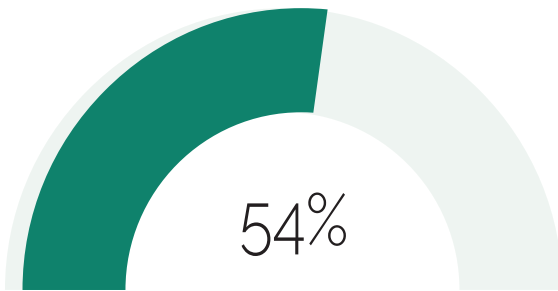


*The following 'Rappahannock focused' data set has been derived from a forty-month complex data collection effort conducted through the RTC Mobility Center. The RTC Mobility Center, known to the public as the FAMS Call Center, provides mobility service coordination and transportation information/referral through a central/regional access point and phone number. Over the three and a half year service and data collection period, RTC has documented over 2,000 unique clients, 75 stake holders, 275 volunteer drivers, 16k ride requests, and 23k calls.*

### CLIENTS AGE 55+



### CLIENTS WITH A DISABILITY



### CLIENT FACTS

- 37% Not Vehicle Owners
- 97% Require In-Wheelchair Transportation

### AGE BREAKDOWN

1960-1968  
16%

1959-1940  
62%

1939-1920  
22%

### DISABILITY BREAKDOWN

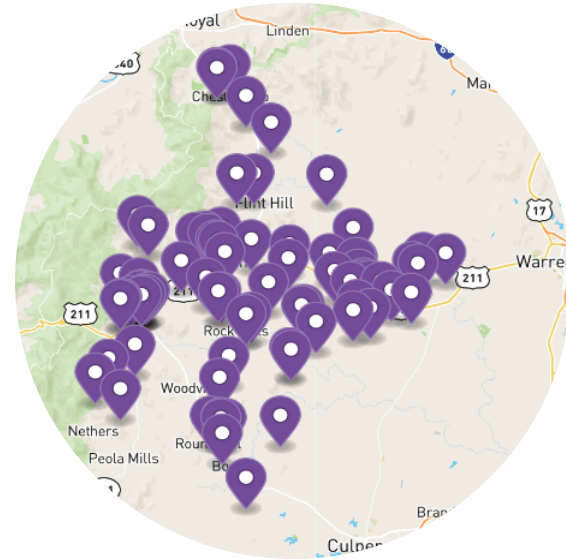
Mental  
13%

Physical  
80%

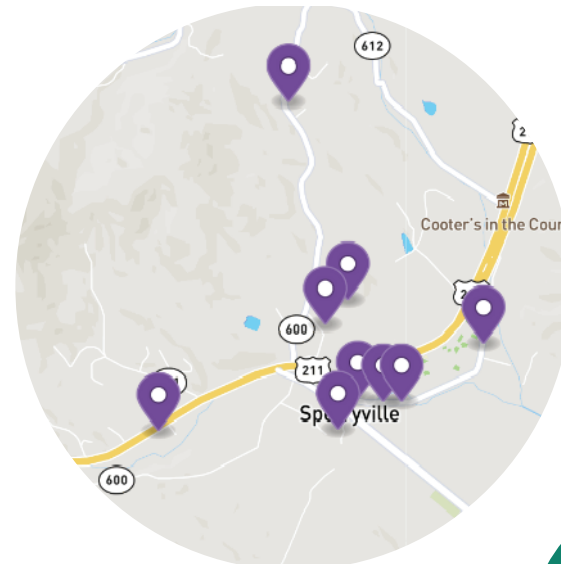
Hearing  
4%

Visual  
3%

### RAPPAHANNOCK



### Sperryville



### TOP CLIENT LOCATIONS

Amissville  
29%

Sperryville  
19%

Washington  
14%

Castleton  
11%

Boston  
8%

Chester Gap  
5%

Woodville  
4%

Huntly  
3%

Flint Hill  
3%



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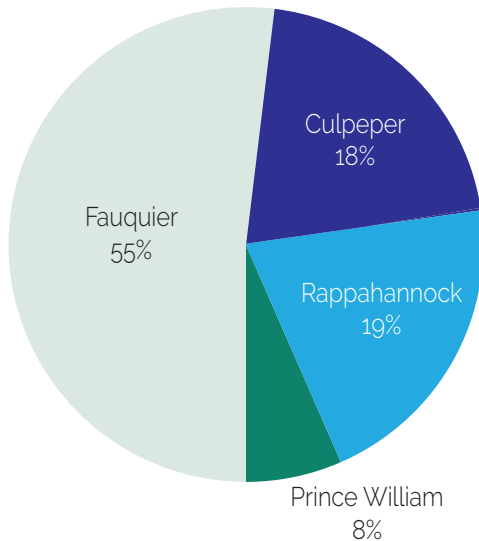
## CALL FACTS

- 2.5k Rappahannock Calls
- 14% Required Follow-up Calls
- 1% Call for Public Transit Route Info
- 0% Referred to Public Transit
- 5% Referred for Gas Cards

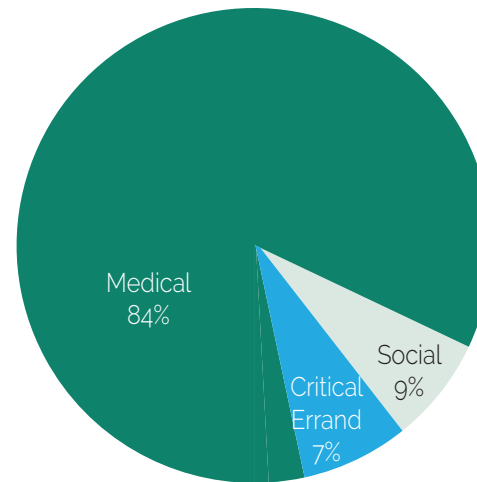
## GAS CARD DISTRIBUTION OVER TIME



## TOP RIDE REQUEST DESTINATIONS



## TRAVEL REASONS



## TOP MEDICAL REASONS

- Dialysis
- General Healthcare
- Physical Therapy
- Dental
- Follow Up Care
- Wound Treatment

3 Community Programs  
Comprising of  
Approximately 110  
Volunteer Drivers  
Service Rappahannock

## RIDES BY DISTANCE

- 2% Less Than 10 Miles
- 90% Between 10-50 Miles
- 8% Greater Than 50 Miles

## RIDES FACTS

- 3.1k Volunteer Ride Requests
- 81% Rides Given
- 19% Requests Unable to Be Met



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**YOU & (1) GUEST ARE INVITED TO THE**

# Regional Volunteer Driver Annual Recognition Event

**TRUSTED  
COMMUNITY  
PARTNER**

REGIONAL  
TRANSPORTATION  
COLLABORATIVE

**Please Join Us to Celebrate the Local  
Volunteers Making a Difference in our Community!**

**WEDNESDAY, SEPTEMBER 14TH  
5:30 PM - 8:30 PM  
OLD HOUSE VINEYARDS  
18351 CORKYS LN, CULPEPER, VA 22701**

The winery is easily accessible from Route 3 or Route 29.  
Parking will be available with ADA access. *\*In case of inclement weather, this event will be moved indoors at the same location.*

**Wine or Beer from:**  
**Old House Vineyard & Brewery**  
(\*Cash Bar available after first drink.)

**Non-Alcoholic Drinks from:**  
**Central Kitchen**

**Dinner from:**  
**Little Lady Grill**  
**Mrs. Barbara's Soul Food on Wheels**  
**Uncle Bob and Sweet T's BBQ**  
(\*Vegetarian Options Available)

Please  
**RSVP**  
by 9/02/2022

**SCAN**



or

**VISIT**

<https://www.surveymonkey.com/r/EventTCP>

or

**EMAIL**

[eventTCP@gmail.com](mailto:eventTCP@gmail.com)

